

PROPERTY CLAIM FORM

Please accept our sincere apologies for the inconvenience you have been caused by the mishandling of your baggage. Everything possible will be done to locate and return your property to you promptly. While our efforts to locate your property continue, it is of the utmost importance that you complete and return this form and supporting documentation to Korean Air.

Passenger Name (Mr Mrs Miss/Ms) YOUR NAME (SUITCASENOW)		Baggage File Reference Number		
Claim Check Number(s)				
Address RM 1036-1037, CHUN SHING BUILDING, 85-89 KWAI FUK ROAD, NT				
Telephone Number +852 96292484		Email Address contact@suitcasenow.com		
Passenger Ticket Number		Skypass Number		
Airline	Flight Number	Date	From	To
Total pieces checked _____				
Number of missing pieces _____ Estimated weight of each missing piece _____				

Additional details

Was the bag gage checked under another name? Yes No If yes, which name? _____

Where did you last see your baggage? _____

Was Korean Air notified immediately? Yes No If yes, which office? _____

Date _____ Time _____ In Person By Telephone By Email By Fax

If not reported immediately, please explain the delay _____

Was a report made to any other airline(s) ? Yes No

Was excess valuation purchased at time of check-in? Yes No If yes, please include copy of receipt.

Were you charged for any excess baggage at check-in? Yes No If yes, please include copy of receipt.

Have you or any member of your household filed another baggage claim with any airline in the past 3 years?
Yes No If yes, please indicate airline, date and claimant name: _____

Please include the following with your claim

- Passenger ticket receipts for each person involved in this loss
- Claim check(s) or claim check receipt for each piece of missing baggage
- Purchase receipt(s) or proof of ownership for all items valued at 150.00 USD (150,000 KRW) or more
- Interim expense reimbursement receipts (if applicable)
- Proof of any excess valuation declaration (if applicable)

Successful baggage tracing and resolution of this claim depends upon you submitting the above documentation.

Certification

I do hereby warrant the foregoing statement and those on all accompanying forms and supporting documentation to be accurate, complete and true, and I hereby make a claim against Korean Air in the amount of _____ USD / _____ KRW for the loss occurring on _____, 20_____.

Signature

Date

For U.S. claims: The United States Postal Office has investigative jurisdiction under Federal laws relating to sending false or fraudulent claims through the United States mail. Any such claims received by Korean Air are reported to the United States Postal Authorities.

IMPORTANT: If, five days after completion of your flight, you still have not received your baggage, it is important that you promptly submit this claim form, and all supporting documentation, to Korean Air. If you have received your baggage, Korean Air reserves the right to deny: (i) claims for damage or pilferage not postmarked or received by Korean Air within seven days of receipt of baggage; and (ii) claims for delay not postmarked or received by Korean Air within 21 days of receipt of baggage.

Please email, fax or mail this completed form and all supporting documentation to a nearby Korean Air airport station or Baggage Claims below:

Email:	ICNKKLCG@koreanair.com
Fax:	82 (0)32 742-5199
Mailing Address:	Room 2145, Passenger Terminal Incheon Int'l Airport 2851 Woongseo-Dong, Joong-Gu, Incheon, Korea 400-340 Baggage Operating Team
Email(U.S.):	LAXKK@KOREANAIR.COM
Fax(U.S.):	1-310-417-8262
Mailing Address(U.S.):	Tom Bradley Int'l Terminal 380 World Way, Los Angeles, CA90045 Baggage Claims